BSG TRAINING NEWS



Training Update Winter 2017



THIS MONTH'S ISSUE INCLUDES:

Training news

- Passing your NEBOSH BSG's top 10 tips
- CITB shares bold new plans for future
- HSE issued first censure for lab burns
- · BSG Bytes
- BSG Awards highlights video
- New dumper guidance now available
- BSG risk assessment and method statements course
- Company fined after exposing workers to hard arm vibration syndrome (HAVS)
- Company and contractor fined after workers left seriously injured
- BSG training venues
- Meet the training team
- BSG podcasts
- Training courses starting soon

PASSING YOUR NEBOSH - BSG'S TOP 10 TIPS

The NEBOSH National Construction Certificate (NCC) is the leading health and safety qualification for the construction industry. Obtaining the qualification can help steer your career in the right direction, enhance your skills, develop your knowledge and potentially increase your earning potential. Passing the globally recognised qualification can be a challenge, however following these top tips and being as prepared as possible can help you along the way.

TIP 1 - FOCUS ON THE END RESULT

Despite there being a large amount of material to learn and requiring a strong dedication in order to pass the certificate, those who do so will find the process valuable when they attain their accredited certificate.

Research published in the NEBOSH News Update revealed that 90% of job advertisements for safety, health and environmental (SHE) roles reviewed, specified the requirement for one or more NEBOSH qualifications. With this in mind, focus on the task in hand and prioritise accordingly. It is much better to pass first time than waste time re-sitting the exams.

FOLLOW









PASSING YOUR NEBOSH - BSG'S TOP 10 TIPS

TIP 2 – ENSURE YOU HAVE RESEARCHED WHAT YOU'RE GETTING IN TO

The NEBOSH National Construction Certificate is divided into 3 units with a total of 18 elements, with two written exams, NGC1 and NCC1. The final unit, NCC2, is a practical assessment.

The course provided by BSG is delivered over 16 days, with the breakdown of time on each module as follows:

Unit NGC1: 36 hours tuition and 23 hours private study Total: 59 hours

Unit NCC1: 68 hours tuition and 29 hours private study Total: 97

Unit NCC2: 2 hours tuition and 6 hours private study Total: 8 hours

The programme of study therefore includes 106 taught hours and 58 hours of private study with an overall total of 164 hours.

Click here for comprehensive guidance on the presentation and submission of the Unit NCC2 practical application

TIP 3 – FAMILIARISE YOURSELF WITH THE EXAM STRUCTURE

Understanding the format of the exams will help you to pass first time. NEBOSH exams involve a mixture of short and long questions, so it is important to calculate the length of time you have to answer each question.

Remember:

- Each exam lasts two hours
- Each exam consists of 10 short answer questions and 1 long answer question
- Short questions are worth 8 marks while the long answer question is worth 20 marks
- You should allow 8-10 minutes to answer short questions and 20 minutes to answer a long question
- · You should attempt all questions
- The practical assessment must be completed within 10 working days of sitting the NGC1 and NCC1 exams.

DID YOU KNOW THAT WE ACHIEVED AN 83% PASS RATE FOR OUR NEBOSH NATIONAL CONSTRUCTION CERTIFICATE COURSE? THE NATIONAL AVERAGE FOR THIS COURSE WAS LAST REPORTED AS 73%.



TIP 4 – MAKE SURE YOU UNDERSTAND THE COMMAND WORDS

One of the most common pitfalls candidates find when taking the exams are how to apply the command words and provide enough content when answering a question. Understanding the usage of these command words is essential in order to score high marks. The strength of the command word will determine the depth of the answer needed for each question.

- Identify To give reference to an item, which could be its name or title (normally a word or phrase will be sufficient)
- Give To provide short, factual answers (normally a single word, phrase or sentence will be sufficient)
- Outline To indicate the principle features or different parts of (a brief summary of the major aspects of whatever is stated in the question)
- Define to give the meaning of a word, phase or concept
- Describe To give a detailed written account of the distinctive features of a subject. The account should be factual, without any attempt to explain (You need to go into sufficient detail so that another person could visualise what you are describing)
- Explain To provide an understanding. To make an idea or relationship clear (testing the candidates ability to know or understand why or how something happens. Often associated with the words 'how' or 'why')

Click here to view information on how command words are used.



TIP 5 - ATTEND A DIRECTED STUDY SESSION

It is strongly advised that candidates should attend a directed study session, BSG holds a full day directed study session for each exam. Attending a directed study session puts you in an environment where you can discuss any queries with an expert tutor and your peers. It also provides an allocated amount of time to practice exam questions, gain feedback on your performance and ask any additional questions.

TIP 6 - NEBOSH USE A POSITIVE MARKING SYSTEM

It is important to remember that the exam is positively marked, meaning that points are awarded for the correct application of knowledge, rather than deducted for incorrect answers. Make sure that you attempt to answer every question. Keep in mind that for every question you skip, you have lost the whole mark that accompanies that question. You never know, answering that question may have picked you up a couple of marks that might make the difference between a pass and a referral.

TIP 7 - START YOUR REVISION EARLY

Organising and starting your revision early will provide enough time to view each topic and allocate additional time to cover weaker subjects. A useful tip is to use the reductionist strategy to condense information into simple notes. Try condensing simple notes to one word or a phrase that describes what you have learned. Regularly recalling these words/phrases throughout the course and remember that the more creative they are, the more memorable they will be!

TIP 8 - PRACTICE FOR YOUR EXAM

Candidates should take past papers as part of their revision. This is the best way to assess the types of questions that you will come across and how well you can answer them. The practice papers can also help highlight areas where you may need to concentrate your revision. Taking a mock exam is also recommended, as this will give you a concept of how long you will have to answer each question during the exam and will make coping with the pressure easier.

BSG hold a mock exam day for the NGC1 and NCC1 papers under exam conditions. BSG's expert tutors will then mark and provide written feedback.

Click here to view example question paper and Examiners' feedback on expected answers for NGC1

Click here to view example question paper and Examiners' feedback on expected answers for NCC1

If you want to buy more past NEBOSH exam papers and examiners feedback reports, click here.

TIP 9 - PREPARE FOR YOUR EXAM

Do not leave preparing for your exam to the last minute, save yourself some stress and have a few pens and a watch packed in a bag ready to go. Double-check your exam date, time and location. Plan your route, ensuing you allow enough time for travel and arrive at least 15 minutes before the start of the exam.

TIP 10 - ANSWER THE CORRECT QUESTION

NEBOSH Examiners' Reports have highlighted that it is not uncommon for candidates to fail to answer the question set and instead provide information that may be relevant to the topic but is irrelevant to the question. Marks cannot be awarded in these circumstances. Ensure that you read the question carefully and reread it until you are certain you understand what is being asked.

Breakdown each question:

- What is the command word (in bold)?
- What aspects of the topic are you being asked to consider?
- How many parts are there to the question?

Make it clear to the examiner which questions you are answering, number them properly and separate your answers into different subsections of the question. Candidates could easily gain marks for the different sections if they clearly indicate which part of the question they are answering.

For more information on taking your NEBOSH National Construction Certificate please visit our <u>website</u>.

OUR NEXT UPCOMING 2018 COURSE:

One day a week:

21, 28 Feb

7, 14, 21, 28 Mar

4, 11, 18, 25 Apr

2, 9, 16, 23, 30 May

Exam date: 6 June 2017

For further details please contact our training team on T: 030 0304 9080 or E: training@bsgltd.co.uk.

BSG's safety adviser, Mark Stevens has been featured on NEBOSH's website - <u>Health and safety boring? Far from it mate!</u>





CITB SHARES BOLD NEW PLANS FOR FUTURE

The Construction Industry Training Board (CITB) has today revealed its bold new strategy and proposals for its future offer – Vision 2020: The Future CITB.

These will create the strategic, forward-looking and agile skills body that the industry is seeking.

Plans to modernise and reinvigorate CITB follow the Government's ITB Review and the triennial Consensus process. While construction voted in favour of continuing the industry levy, it also called for significant reform. These calls reflected industry's views of CITB's past performance but were also driven by its need for a skills body that would help it to meet major challenges such as Brexit, productivity and future skills.

Vision 2020: The Future CITB is a strategy that will shape CITB over the next three years into a simpler, more streamlined organisation. It will become a commissioner of outcomes that delivers the industry's core priorities. The Future CITB will use Levy money to ensure a sustainable training and development market, only intervening to provide a service where it is unavailable on the market, or not to the quality level that is sought.

Sarah Beale, Chief Executive of CITB, says: "Construction needs to modernise and CITB is no exception. We accept the challenges laid down by industry and Government and we will deliver a future-fit training body by adapting and updating our business model.

"Some really tough decisions could be made under these proposals but I'm confident in our commitment to becoming a more representative, accountable and reliable 'levy in, skills out' organisation. We now have a clearly defined path, and we see a bright future for a modern, engaged CITB. We look forward to working with our industry and Government to build a better Britain."

CITB's three main priorities remain as Careers, Standards and Qualifications and Training and Development. The new organisation will have the following approach to delivering them:

Evidence – Develop a strong evidence base through research and market intelligence to determine the industry's current and future skills needs, the supply of training and what interventions CITB needs to make.

Influence – Work with industry, influencing skills funding, vocational training, government policies and provisions.

Funding - Use employer funds to support construction, with employers addressing their skills needs.

To become more accountable, CITB has developed its Agenda for Change, a six-point set of outcomes for 2018 and beyond. It includes commitments to be more relevant, representative and responsive to industry's needs, from SMEs to major contractors. CITB has also pledged to adapt its governance bodies so that they accurately reflect and represent the modern construction industry.

The process starts today, by sharing Vision 2020: The Future CITB with colleagues at an internal briefing. Communication, information and support for employees will continue throughout this programme.

Source: CITB

Vision 2020: The Future CITB sets out a significant operational redesign needed to ensure CITB realises its vision and commitment to become a tightly focused, strategic body. CITB will target its expertise and the industry's resources to do fewer things but do them better. This includes proposals to exit direct delivery of training through the National Construction College and cease services such as administering the card schemes.

The proposed plan includes a move for the organisation's Head Office from Bircham Newton, Norfolk, with Peterborough earmarked as a likely new base — supported by the infrastructure and access afforded by a modern, connected city. In addition, there will be small co-located offices in London, Scotland and Wales to help deliver sector partnerships. Around two-thirds of the workforce will remain mobile in order to be closer to CITB's customers.

The plans include the outsourcing of internal corporate support functions* and customer operations; the proposal is to outsource these by the end of 2018.

Sarah Beale, Chief Executive at CITB, commented: "I understand this strategy will bring about big changes to employees at CITB and we will be supporting our colleagues as much as possible throughout this process. These are tough calls to make, but needed if we are to meet the future demands and make the greatest impact to construction. We have worked hard to develop robust, well thought-out plans which meet our industry's needs whilst building a solid foundation for CITB's future. The proposals outlined today will be phased in over the next three years, and with our customers always in mind it's business as usual."



VISION 2020: THE FUTURE CITB

1. Internal corporate support functions to be outsourced under the Vision 2020: The Future CITB plans:

- Finance
- Procurement and Contract Management
- Legal
- HR
- Business Improvement
- Marketing
- Estates and Facilities Management.

Customer services to be outsourced:

- Customer Operations
- Apprenticeship Processing.

2. For employees, the plan is: Two-thirds of employees remain mobile

Around one-third employees in a new Head Office, with a preferred location of Peterborough

A small office in Wales, colocated with the University of Wales Trinity St David in Swansea

A small office in Scotland, colocated with a key stakeholder A new office in London to house the External Affairs team, working with the media and central government.



HSE ISSUED FIRST CENSURE FOR LAB BURNS

The Health and Safety Executive (HSE) has issued itself with its first Crown Censure for failing to follow its own control measures after a hydrogen pressure test at its Buxton laboratory left a worker with serious burns.

The HSE employee was testing a prototype hydrogen storage vessel on 4 October 2016 when the incident happened. While he was filling the vessel, a connector failed and hydrogen escaped under pressure.

The gas, which is flammable when mixed with oxygen, ignited and burned the employee who was a short distance away from the experimental hydrogen test rig. The employee has since returned to work.

HSE inspectors found the facility had failed to assess, plan, manage and control the risks of an experiment to determine if the design of the test rig was suitable for its intended use.

The investigation team, led by the field operations division, concluded that the incident could have been prevented had the HSE research team at the testing facility followed the regulator's own guidance.

The HSE served itself with an improvement notice, which required it to provide a system of work for proof testing and leak testing the hydrogen line and test tank.

Director of field operations, Samantha Peace said the HSE had fallen below the required standard and as the failings had put workers' lives at risk, a Crown Censure was the right course of action.

She said the HSE had fully co-operated with itself, "and we are satisfied that action has been taken to put matters right."

As a governmental body, the UK regulator cannot face prosecution in the same way as private or commercial organisations. A Crown Censure is the maximum sanction a government body can receive. Although no financial penalty can be imposed on the HSE, once a Crown Censure has been accepted, it is an official record of the governmental body's failure to meet the standards set out in law. HSE's admission means it accepted it had breached its duty under s 2 of the Health and Safety at Work Act 1974.



Source: Josh Magazine

BSG BYTES

What are 'BSG Bytes'?

BSG Bytes are a series of short videos discussing topical industry health and safety news topics.

BSG Byte - Chris Chapman

Our first BSG Byte will be with Chris Chapman, BSG's Head of CDM Services

Chris Chapman, Technical Support Manager

and Technical Support Manager. During the video, Chris will be discussing, What are the guiding principles of CDM? What are the main sticking points of their implementation? What can be done to improve the compliance of the regulations? Members can view the BSG Byte by logging into the 'BSG Secure Information Area'.

Visit our website to login: http://www.bsgltd.co.uk/secure/

What's next?

BSG will shortly be releasing our second BSG Byte, where we will

be meeting with Dave
Dursley, BSG's Bristol
and South Wales Regional
Manager. In this video,
Dave talks about, Why is
edge protection important?
What legislation should
construction companies
be most concerned about?
How companies can comply
with UK law?



Do you have a question you would like answered?

Please contact the marketing team if there is a health & safety topic or question that you would like discussed on T: 0300 304 9090 E: marketing@bsgltd.co.uk

BSG AWARDS 2017 HIGHLIGHTS VIDEO

Watch the highlights of this year's Health & Safety Awards ceremony here: BSG Awards Highlights Video





NEW DUMPER GUIDANCE NOW AVAILABLE

The Construction Plant-hire Association has published new guidance for operators on the safe use of forward tipping dumpers.

The publication has been compiled following several fatalities on site in the past couple of years, where operators have been crushed by overturning dumpers.

Some organisation that have borne witness to the dangers of dumper trucks have advocated banning driving on spoil heaps. They also want cabs to be mandatory for larger forward tipping dumpers.

Tony lles, managing director of Swindon-based groundworks contractor Tonic Construction, has been among those taking a lead on the issue. A 29-year-old Tonic employee, Shaun Carter, was killed on site in May 2016. He drove a dumper onto a spoil heap on a David Wilson Homes site and the machine overbalanced. Carter instinctively tried to jump clear but the machine landed on him and he was declared dead at the scene. Tony lles has subsequently bought only dumpers with full cabs to protect the operator.

However, the new Construction Plant-hire Association (CPA) guidance, Staying safe when operating forward tipping dumpers, appears to pull up short of banning driving on spoil heaps and makes no suggestion that open top dumpers should be banned.

It says that it is perfectly acceptable for dumpers to be supplied with just a roll over protective structure (ROPS bar).

It highlights the risks of driving on spoil heaps, but seems to say that it ought not to be done, rather than it must not be done.

"Travelling on stockpiles is extremely hazardous as the surface may not be fully compacted, which can cause the dumper to both lean excessively as a void is encountered and creating a risk of overturning. In principle, dumpers should not travel on stockpiles and only discharge the load at the foot of the stockpile," the document says.

It continues: "Spoil heaps are un-compacted ground which are a cause of instability as severe levels of tilt can be produced, creating overturns. Industry safety initiatives are advocating banning or strongly controlling the travelling of dumpers on spoil heaps. If there is a need to travel on spoil heaps, designated routes that have been pre-compacted and are away from the edges of the spoil heap must be provided."

CPA chief executive Colin Wood said that this document was just a first step, however. "The issue around dumper safety has become a major topic for our members as well as the industry in general. Because of this, we are co-leading the forum along with CECA [the Civil Engineering Contractors Association] and as part of our commitment, we pressed ahead to devise this operator-based safety guidance. This will go some way towards helping industry address the issues, but it is only the first step that we're taking in setting out guidance for safer dumper operations."

CPA director Kevin Minton, who co-chairs the industry forum of dumper safety, added: "We are seeking a range of solutions to ensure the operator and others stay safe. As part of the forum's action plan, the Stay Safe guidance will be the first of a number of documents that will be published through the CPA. Others will include a Good Practice Guide on Forward Tipping Dumpers, which will be devised by the Strategic Forum Plant Safety Group, and an update to the Plant Safety Group's work on Ground Conditions. This update will provide guidance and recommendations for the operation of dumpers on spoil heaps."

The CPA's guidance can be downloaded free at www.cpa.uk.net/publications.

BSG offers a dumper course which qualifies you to operate dumpers on any site in the UK with permission of the person responsible for site health and safety. Click here for more information about the course.





Source: Construction Index



RISK ASSESSMENT AND METHOD STATEMENTS COURSE



BSG RISK ASSESSMENT SOFTWARE

BSG will be launching its new risk assessment software during January 2018. We have created over 70 different types of preconfigured risk templates for a vast range of construction tasks.

Each template includes its own set of unique control measures relevant to the construction work being assessed and a risk evaluation matrix that automatically calculates scores based on risk severity and likelihood.

We are pleased to announce that BSG members will be able to learn about and use BSG's new risk assessment software while on our risk assessment and method statements course.

BSG RISK ASSESSMENT AND METHOD STATEMENTS COURSE

WHO IS IT FOR?

This half day course aims to put emphasis on risk assessment in the workplace and to enable employers and employees to meet the requirements of the Management Regulations 1999 and the Health and Safety at Work etc. Act 1974 in respect of a safe system and safe place of work.

WHAT WILL YOU LEARN?

At the completion of the course the candidate will have an understanding of the practical implications of risk assessment techniques. A thorough understanding of the specific requirements and the need for Risk Assessments of all work activities.

Hazard Identification Techniques

- The ability to categorise risk
- An understanding of the need for ongoing monitoring and review
- The necessity to prepare method statements to satisfy
 the requirement for a safe system and safe place of work, and the
 point at which that requirement becomes essential.

GROUP BOOKINGS

If you have a group of 6 or more employees requiring training, we can run this course on a private basis, at a venue of your choice on a date that suits you. We can tailor the course to meet your needs and requirements.

GROUP BOOKING RATES (PER HALF DAY COURSE)

At your premises:

BSG Members - £400+VAT

BSG Members - £425+VAT

At BSG Training Centre:

Non-Members - £460+VAT

Non-Members - £490+VAT

Plus mileages and overnight accommodation if necessary

Fee quoted for members' rates includes 15% discount.

*Max. 14 delegates per course.

2018 COURSE DATES

Please contact the training department on 0300 304 9080 or email training@bsgltd.co.uk



COURSE VENUE

Our Risk Assessment/Method Statement courses are held at our training centre in Bristol, as well as other various locations around the UK

CPD ACCREDITED

Our Risk Assessment & Method Statements course is CPD accredited. Completion of this course entitles you to accrue 4 hours towards your personal annual CPD target. For more information please contact our training department on 0300 304 9080 or email training@bsgltd.co.uk







COMPANY FINED AFTER EXPOSING WORKERS TO HAND ARM VIBRATION SYNDROME (HAVS)

HSE is reminding companies of the necessity of monitoring workers' health after a South Wales Housing Association was fined for exposing workers to Hand Arm Vibration Syndrome (HAVS).

Cwmbran Magistrates' Court heard how Charter Housing Association Ltd. reported six cases of HAVS following a health surveillance programme launched in June 2015. The affected employees were all part of the maintenance team.

An investigation by the Health and Safety Executive (HSE) found the six workers' conditions were likely to have been caused or worsened by the use of vibratory power tools while in Charter Housing's employment. It was also found that staff in the maintenance and refurbishment departments at Charter Housing experienced significant exposure to hand arm vibration in their daily work which put them at risk of developing or exacerbating existing HAVS.

The investigation also found the company neither adequately planned its working methods nor trained or informed employees on the risks to their health. Furthermore, Charter Housing did not limit the duration and magnitude of exposure to vibration and failed to put in place suitable health surveillance to identify problems at an early stage.

Hand Arm Vibration Syndrome (HAVS) is a serious and permanent condition caused by regular and frequent exposure to hand-arm vibration. HAVS results in tingling, numbness, pain and loss of strength in the hands which may affect the ability to do work safely and cause pain, distress and sleep disturbance.

Charter Housing Association Ltd (now part of Pobl Group Ltd) of High Street, Newport pleaded guilty to breaching Regulations 5, 6, 7 and 8 of the Control of Vibration at Work Regulations 2005. The company was fined £100,000 and was ordered to pay costs of £9,896.88.

Article sourced from: hse.co.uk

COMPANY AND CONTRACTOR FINED AFTER WORKER LEFT SERIOUSLY INJURED

The Lundy Company Limited and Justin Courtney Ford have both been fined today after a self-employed worker fell more than three metres through a fragile roof.

Exeter Magistrates' Court heard how, on 11 August 2015, the selfemployed worker was working to remove a roof when he fell over three metres onto concrete flooring. The worker suffered multiple injuries including a broken collar bone, broken ribs, a partial collapsed lung, and a head injury, as a result of the fall.

An investigation by the Health and Safety Executive (HSE) found the work was not properly planned, appropriately supervised or carried out in a safe manner over a period ranging from February 2015 to August 2015. One of the defendants, The Lundy Company, failed to ensure they nominated a competent contractor to carry out the work. The work was then carried out under the control of Mr Ford without any scaffolding or safety precautions to prevent falls from height.

The Lundy Company Limited of Shottesbrooke Park, Maidenhead, pleaded guilty to breaching Regulation 3 (1) of the Health and Safety at Work etc Act 1974, and has been fined £30,000 and ordered to pay costs of £4,800.

Justin Courtney Ford of Carnyorth, Cornwall pleaded guilty to breaching Regulation 4 (1) of the Work at Height Regs 2005, and was given a three month sentence, suspended for 12 months, and ordered to pay costs of £2,500.

Speaking after the hearing, HSE inspector Nicole Buchanan said: "This incident could so easily have been avoided had the company simply carried out correct control measures and safe working practices.

"Companies should be aware that HSE will not hesitate to take appropriate enforcement action against those that fall below the required standards."

Article sourced from: hse.co.uk





BSG REPORTS 42% INCREASE IN HAND ARM VIBRATION NON-COMPLIANCES

BSG has reported a 42% rise in the number of 'Hand Arm Vibration' non-compliances recorded through site inspections. The increase is based on over 20,000 independent inspections conducted during 2016, which compares the first six months with the second six months of the year.

Exposing workers to the risks of 'Hand Arm Vibration Syndrome' or HAVS can result in symptoms such as such as tingling, pins and needles, numbness and pain in the affected persons' hands. The condition can affect sleep when it occurs at night and cause difficulties in gripping and holding things. In 2015 there were 635 new HAVS related claims compared to 610 and 580 in 2014 and 2013 respectively. A recent case saw a local District Council fined £250,000 for not protecting workers' health when a worker was left with permanent injuries after being diagnosed with the illness.

The number of 'Noise' related non-compliances has also increased, with a 33% rise in the number of infringements recorded. Noise at work can cause hearing damage that is permanent and disabling. This can be hearing loss that is gradual because of exposure to noise over time, but also damage caused by sudden, extremely loud noises. There were encouragingly however large drops for Dust and Fume (down 20%) and Manual Handling (down 11%) non-compliances, which both saw significant falls.

BSG's announcement coincides with a series of recent HSE blitzes which have focused on these areas, frequently leading to FFI (Fees for intervention) penalties being imposed.

"Everyone controlling construction site work has 'health' and not just 'safety' responsibilities" commented Paul Kimpton, Managing Director at the Building Safety Group. "Checking that working conditions are healthy before work begins is essential for safeguarding against the too often devastating impact of illnesses related to Occupational Health. This of course requires careful planning and organisation beginning with the implementation of 'Health Surveillance' to monitor workers who are exposed to risks such as HAVS and Noise. So it is critical that companies regularly

review their systems and procedures to ensure they are compliant with UK legislation and that their workforces are protected."

About BSG's Non-Compliance Reporting Index (NCRI)

Non-compliance data is extracted from BSG's 'Non-compliance Reporting Index' (NCRI). The index is used to support the only known real-time, reporting service which compiles high volume health & safety non-compliance data, collected for and on behalf of the construction industry through site inspections. Over 20,000 site inspections were conducted in 2016.

BSG ACCEPT CARD PAYMENTS

BSG offer card payment facilities with most of the major card providers.

We regret that we are unable to accept payments made by American Express.



We continue to accept payments by bank transfer and cheques. However, depending on your banks T&C's, paying by card could also be cheaper than paying by BACS or cheque.

Please contact our accounts department if you would like more details about this service T: <u>0300 304 9060 E</u>: <u>IraceyT@BSGltd.</u> co.uk



BSG TRAINING VENUES



BSG TRAINING CENTRE, BRISTOL

BSG Training Centre
5 Pinkers Court, Briarlands Office Park,
Gloucester Road, Rudgeway,
Bristol BS35 3QH
T: 0300 304 9080



HOLIDAY INN CARDIFF NORTH, CARDIFF

Holiday Inn Cardiff North M4/J32, Merthyr Road, Tongwynlais, Cardiff CF15 7LH T: 02920 522262



THE SHIP INN, BRISTOL

Thornbury Road, Alveston Bristol BS35 3LL T: 01454 412521



THE ALVESTON HOUSE HOTEL

Davids Lane, Alveston BS35 2LA T: 01454 415050



EXETER ST. THOMAS CRICKET & SPORTS COMPANY, EXETER

Brooklands Grace Road, Marsh Barton Trading Estate, Exeter EX2 8PU T: 01392 277497



BEST WESTERN GABLES HOTEL

Bristol Road, Falfield Gloucestershire GL12 8DL T: 0844 387 6259



BROMSGROVE HOTEL & SPA, MIDLANDS

Birmingham Road Bromsgrove B61 OJB T: +44 (0)121 447 4594

Please visit the training pages on our website www.bsgltd.co.uk/training to download a course schedule, which includes dates and prices, for each venue.



MEET THE TRAINING TEAM

T: 030 0304 9080 E: training@bsgltd.co.uk



Steve Beckwith, Training Manager SteveB@bsgltd.co.uk



Catherine Dyke, Training Co-ordinator
Training@bsgltd.co.uk



Trisha Huntridge, Training Co-ordinator
Training@bsgltd.co.uk



Chris Coosley, Trainer
Chris.Cooksley@bsgltd.co.uk



Jonathan Hughes, Trainer JonathanH@bsgltd.co.uk



Alex Hill, Trainer
AlexH@bsgltd.co.uk

CITB CERTIFICATE EXPIRY

A reminder that for the CITB Site Safety Plus scheme, the refresher course must be attended before the certificate expires. Failure to do this will result in the delegate being required to complete the full course again.

For any queries in relation to this, please contact the training team.



COURSES

Need a course in a location closer to you? If you have a group of 6 or more employees requiring training, we offer all of our courses on a private basis. Held at a venue of your choice on a date that suits you, we can tailor the course to meet your needs and requirements. Contact us and find out more.

BSG PHONE NUMBERS

BSG have updated their phone system, please see the new numbers below:

Training: 0300 304 9080 Accounts: 0300 304 9060 Marketing: 0300 304 9090

Membership/Technical Support: 0300 304 9070



CHRISTMAS & NEW YEAR HOLIDAY 2017/18

The Building Safety Group's office in Bristol will be closed from:

5:00 p.m. Friday 22nd December 2017

and will re-open at:

8:30 a.m. Tuesday 2nd January 2018

in case of an EMERGENCY ONLY, please contact:

Paul Kimpton 07824 613286

23rd December - 27th December 2017

Steve Beckwith 07810 886758

28th December - 1st January 2018

WE WISH TO TAKE THIS OPPORTUNITY OF WISHING YOU AND YOUR STAFF ALL THE GREETINGS OF THE SEASON.

BSG PODCASTS

BSG provides a range of Health and Safety podcasts which address critical Health and Safety issues facing the construction industry. You can view them all below:

<u>Directors Responsibilities</u>: This podcast provides directors and other senior professionals with a comprehensive understanding of their liabilities and obligations when implementing a Health and Safety strategy. It also offers guidance and practical advice on what should be included in a company's Health and Safety policy.

Manual Handling: Chris Chapman summarises the criteria used when carrying out manual handling assessments, the statutory obligations placed on managers and the techniques used to reduce manual handling injuries

Occupational Health podcast: Our Occupational Health podcast examines the actions that must be taken to ensure successful management of Occupational Health in the workplace. Focus is directed towards how companies can reduce costs as well as improve the health and wellbeing of construction workers.

General Legislation podcast: The Podcast aims to breakdown and simplify the Health & Safety at Work Act by reviewing key legislation which is relevant for the construction industry.

Special Considerations for Timber Frame Construction podcast: Chris Chapman explains the extra measures which need to be taken because of the added fire risk.

TRAINING NEWS

Training courses starting soon...

- Scaffold Inspection & Appreciation (2 days) 19 & 20 December 2017
- Emergency First Aid at Work (1 day) 4 January 2018 (Bristol)
- Confined Space (1 day) 8 January 2018 (Bristol)
- CITB Health & Safety Awareness (1 day) 9 January 2018 (Bristol)
- CITB Site Supervisor Safety Training Scheme (2 days)
 10 & 11 January 2018 (Exeter), 17 & 24 January
 (Bristol) & 22 & 29 January (Midlands)
- CITB Site Management Safety Training Scheme (5 days)
 15, 16, 17, 18 & 19 January 2018 (Bristol), 1, 8, 15,
 22 February & 1 March 2018 (Cardiff) & 5, 6, 7, 8 & 9
 February (Exeter)
- CITB Site Management Safety Training Scheme
 Refresher (2 days) 23 & 30 January 2018 (Bristol)
- CITB Temporary Works Co-Ordinator (2 days) 25 & 26
 January 2018 (Cardiff)
- Working at Height (half day) 01 February 2018 (Bristol)
- CITB Site Environmental Training Scheme (1 day) 12
 February 2018 (Bristol)







FOLLOW





